**Volunteer Roles & Activities**

*Pet Clinic*

Stephanie Gagne and her crew from Black Dog Rescue volunteered in the Kitchen during the Holiday season and when they heard the Drop In was pet friendly they organized a series of pet clinics in partnership with Dr. Scott

Bainbridge, Dr. Alexandru Folosea, Dr. Andrea Thomas and Dr. Lucy Fernandes from Dundas West Animal Hospital. And Black Dog Rescue staff Ni and Kathy, together with the staff from Patch’s Pups & Curls, provided grooming services.

*Medical Clinic*

New to 2016: The Medical Team expanded to three psychiatrists and three general practitioners with a temporary evening family GP. The work needed to run the clinic smoothly would not be done without the support of a team of volunteer medical receptionists: Sally McLean, Sara Peters and new to the team in 2016: Kayla Healy and Nicole Tollenaar

*Evening Beading Program*

Volunteers Johana Grande and Souzan Mirza introduced an Evening Beading Program in the Drop In with volunteer veteran Shihoko Nakagawa who ran the day Beading Program for over eight years while doing her PhD at University of Toronto. Making beaded bracelets in the evening offers participants a creative opportunity to interact with each other and the volunteers, and they have been enthusiastic about taking part.

We were invited to speak to the 67th Unit, Girl Guides, a group of 9-to-11-

year-old future leaders; they were an engaged group who demonstrated an

impressive awareness of, and sensitivity to, the issue of homelessness, women’s

health and poverty. Later the Unit made 30-plus pamper packages for the women at Sistering that included shampoo, lip balm, body lotion, pretty

socks and more.

We also hosted a four-day group volunteer visit from students at Ithaca College, New York, who joined us to complete their Spring Break community trip. They enjoyed their volunteer placement last fall and returned for the spring season. They helped out in the Kitchen, went to Outreach to run a Beauty Day Program and helped with many “behind the scenes” tasks in the Drop In.

**Volunteer Statistics**

Weekly Program Volunteers: 30

Volunteers who helped in the Kitchen: 236

Necklaces made in the Beading Program: 320